



## COMMERCIAL JUSTICE

Commercial Justice is a seven-year activity to support Kosovo's business operating environment by promoting contract enforcement and commercial law reform. The activity strengthens Kosovo's capacity to resolve commercial disputes, enforce judgements, and improve the public's legal literacy.

### ACTIVITIES

- Improve court-based commercial dispute resolution processes for businesses through the establishment of a Commercial Court and supporting legislative reforms.
- Strengthen debt recovery and contract enforcement methods for citizens and businesses by bolstering the private enforcement sector's capacity, accountability, transparency, and professionalism.
- Increase reliance on the use of alternative methods for resolving disputes by conducting arbitration awareness outreach to the public and industry professionals; by advocating for the inclusion of mediation clauses in industry contracts; and by enhancing the arbitration literacy of judges and court clerks.
- Enhance the commercial regulatory environment by consolidating the numerous laws and amendments into a unified commercial code.
- Increasing women's participation in commercial justice institutions and enhancing women entrepreneurs' understanding of commercial justice reform

and Alternative Dispute Resolution (ADR) Mechanisms.

## KEY RESULTS TO DATE

- Reformed core aspects of Kosovo's justice environment by establishing the first Commercial Court, streamlining the resolution of commercial disputes and business-related administrative cases at both trial and appellate levels.
- Increased mediated civil cases from 71 cases in Year 1 to 4,346 cases in Year 5, an increase of over 5,000%.
- Provided technical assistance to the Kosovo Judicial Council in drafting sub-legal acts to fully functionalize the Commercial Court.
- Developed foundational organizational documents for the Commercial Court, including its strategy and action plan, annual report, and operational plans.
- Registered over 7.7K Commercial Court cases in the KJC's automated Case Management Information System (CMIS).
- Launched the automated Enforcement Management System (EMS) application to improve access to private enforcement agent performance data and provide creditors with a faster method of debt collection and contract enforcement.
- Developed 23 professional working standards for private enforcement agents.
- Placed 100 interns (85% women) at commercial justice counterpart institutions with program support to gain real-world commercial justice experience.

## ADDITIONAL INFORMATION

### PROJECT FUNDING

U.S. Agency for International Development  
(USAID/Kosovo)

### PROJECT DURATION

January 2019 - February  
2026

### IMPLEMENTING PARTNER

Dexis Consulting Group

### TOTAL FUNDING

\$12,734,338

### KEY COUNTERPARTS

Ministry of Justice, Kosovo Judicial Council, Commercial Court, Basic Courts, Court of Appeals, Chamber of PEA, Bar Association, Kosovo Banking Association, American Chamber of Commerce in Kosovo, Kosovo Chamber of Commerce, Kosovo Chamber of Mediators

### CONTACT

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### WHERE WE WORK

Nation-wide